Priva Digital Services

More accessibility, scalability, and resilience than ever before.

PRIVA

The Experts' Choice

Index

Introducing
Priva Digital Services

Building management you can rely on.

We are Priva. *With our innovative solutions, we create healthy, efficient and flexible buildings: buildings that are seamlessly connected to their users and the environment. Our solutions provide an optimal indoor climate that allows people to work and live better and to manage energy more intelligently – all with minimal maintenance, limited initial investment, and easy operation through a single integrated cloud solution. Our advanced technologies enable our customers to focus on their core business, manage risk and optimise returns. Together with you and our partners, we create a climate for growth.*

Enhanced accessibility, scalability and resilience.

The rapidly changing technological world demands future-proof solutions. That's why, with Priva Digital Services, we offer a comprehensive suite that allows you to operate flexibly and freely. You can choose from three Priva Digital Services packages as a base and then add the tools you need to manage your building remotely.

Our solutions also form the basis for a Smart Building:
- An integrated platform for climate and lighting management in your building.
- Securely accessible building data in the cloud, accessible via the MyPriva portal.
- Support for Smart Spaces, Smart Installation and Smart Energy.

Are your buildings ready for the future?
With Priva Digital Services, you not only future-proof your buildings, but also maintain control. These cloud-based digital solutions offer more accessibility, scalability and resilience than ever before.

Why Priva Digital Services?

Our world is changing. *The world's population is growing and urbanising. At the same time, we are facing challenges such as climate change and our natural resources are becoming increasingly scarce and precious. It is therefore not surprising that the market, government and building users are increasingly demanding sustainable, healthy, flexible and future-proof buildings.*

Data-driven solutions

We believe the key lies in data-driven and connected technologies. Truly sustainable and future-proof solutions require seamless cooperation between systems. Here, building data acts as the connecting link that integrates systems and applications.

Integrated building management

Smart, integrated building management systems:
- Adapt based on activities, users and environmental factors.
- Find the optimal balance between comfort and minimum energy consumption.
- Offer insight into your building's performance and possible improvements.

Future-proof

Our cloud-based services are designed to address the challenges you face and meet your requirements. That is why our solutions are:
- Flexible and future-proof
- Accessible
- Simple to use
- Easy to implement in any type of building
- Compatible with our existing solutions

Less cost, more value

With our building management solutions, you are investing in tomorrow's world today. This is not only beneficial for the environment. Sustainable building management also has the following benefits:

- Reduces costs for energy, operation and maintenance.
- Improves a building's efficiency and flexibility.
- Increases and secures property value in the future.

Flexible and secure
With the performance and flexibility of the cloud, you can:
- Save significant costs
- Work faster and more securely

We take the security of our cloud services extremely seriously. That's why:

- Our Priva Digital Services are based on the leading platform, Microsoft Azure.
- Security updates are carried out automatically.
- Our network security is continuously being tested.
- With Priva Access Control, you always have control over the users and their rights within your online environment.

This enables you to use the latest technologies effortlessly and safely.

1 Simple
Buildings are quick and easy to commission, manage and maintain.

2 Accessible
Available anytime, anywhere, up-to-date and securely connected.

3 Flexible
Choose the services that suit your needs, both now and in the future.

4 Control
Always be in control of an optimal indoor climate and minimal energy usage.

Anytime, anywhere, and on any device
Easily manage multiple sites remotely, anytime, from anywhere, and with any smart device.

Ease of use
Designed for optimum ease of use, specialist user skills are not required.

Cloud security and Access Control
Building and personal data are protected with a high level of security and through strict access control. Authorisation is possible at different levels and permissions.

Always up-to-date
No manual updates required, our applications are updated automatically.

Priva Digital Services Packages

Control and manage your building anytime, anywhere

"You can easily supplement the Priva Digital Services packages with additional options for different functionalities."

Starter
All you need to operate your installation

✔ **Secure cloud operation**
Secure always up to date (incl. Local fallback)

✔ **Building Operator**
Navigate your building, change setpoints, view live data and manage alarms

➕ **Power up with**
Connectivity Pack
Remote Commissioning

Essentials
Commission and operate your building

✔ **Secure cloud operation**
Secure, always up-to-date, notifications when the cloud connector goes offline, (incl. Local fallback)

✔ **Building Operator**
Navigate your building, change setpoints, view live data and manage alarms, view historical data

✔ **Remote Commisioning**
Remotely commission your Blue ID control systems

✔ **Notification Center**
Get notified of incidents directly and wherever you are, including when the cloud connector goes offline

✔ **Historical Data Storage**
Short term: 3 days
Long term: 10 data points, 3 months*

➕ **Power up with**
Connectivity Pack
Buildium Comfort Management
Energy Insight by ErbisOne
Prepaid SMS bundle
Realtime data API
Historical data API

Plus
All features to commission and maintain the installation

✔ **Secure cloud operation**
Secure, always up-to-date, notifications when the cloud connector goes offline, (incl. Local fallback)

✔ **Building Operator**
Navigate your building, change setpoints, view live data and manage alarms, view historical data

✔ **Remote Commisioning**
Remotely commission your Blue ID control systems

✔ **Notification Center**
Get notified of incidents directly and wherever you are, including when the cloud connector goes offline

✔ **Historical Data Storage**
Short term: 7 days
Long term: 50 datapoints, 13 months**

✔ **Priva Analytics**
Create and share customized automatic reports of your data

✔ **Customizable Dashboard**
Create your own custom dashboards to have all the data you want in one overview

➕ **Power up with**
Connectivity Pack
Buildium Comfort Management
Energy Insight by ErbisOne
Prepaid SMS bundle
Realtime data API
Historical data API

* Possibility to extend with 50, 100, 250, 500, 1000 data points and 13, 26, and 61 months of storage

** Possibility to extend with 100, 250, 500, 1000 data points and 26, 61 months of storage

PRIVA
The Experts' Choice

Choose your combination of services

Our Priva Digital Services form a comprehensive suite of cloud-based solutions. They offer you greater accessibility, scalability and resilience, so you can rely on them with confidence.

As a foundation, we have put together three levels of solutions, allowing you to choose the combination of services that perfectly suits your needs.

Anywhere, anytime and on any device
All of Priva's Digital Services are cloud-based and easy to operate within one suite, from any location and at any time. Building Operator is at the heart of all packages. With Priva Building Operator, you can:

- Navigate through a building
- Manage alarms
- Change settings
- Immediately perform basic analyses of problems

You are able to switch effortlessly between buildings and arrive where you want to be within seconds. Anywhere, anytime and using any device with a web browser.

Choose any combination of services

The Priva Digital Services packages can be expanded with additional options for additional functionalities. This allows you to put together the ideal combination of services at the most attractive price. Three packages form the basis, to which you can add all the tools you need to optimally manage your building.

1 Starter Package

For efficient operation of a building: this package includes Priva Building Operator and Local Fallback (historical data is not included). You can expand this package with Priva Remote Commissioning for commissioning and remote management.

The Starter Package is especially suitable for clear supervision of smaller projects at a minimal cost.

2 Essentials Package

The building management of the future, specially tailored to the realisation phase. In addition to Priva Building Operator and Local Fallback, this package includes powerful tools such as Priva Remote Commissioning, Priva Notification Centre and Priva Historical Data Storage.

With the Essentials Package, you can manage and operate your building anytime, anywhere. All notifications and essential data are instantly available, giving you full insight and control at all times.

3 Plus Package

For optimal building management and future-proofing. The Plus package offers comprehensive analysis and diagnostic capabilities and tools for clients who want to get the most out of their building. Specially focused on the operational phase, this package enables you to realise building management of the future and comply with (upcoming) laws

and regulations.

Priva Analytics gives you in-depth insight into your building, while Priva Customizable Dashboard allows you to easily create customised overviews.

In addition, you can generate automated reports and further automate your building optimisation processes.

Choose your data storage and data points

- Choose how long and how much data to store so you always have the right information for regulatory compliance.
- In the Essentials Package, you can choose between 3, 13, 26 or 61 months of storage.
- In the Plus Package, you choose between 13, 26 or 61 months of storage (ideal for extensive data storage in Historical Data Storage).
- As a standard, you can choose from 10 to 2,000 data points. For anything above that, we offer customised solutions.

Always secure and up-to-date

Priva Digital Services are supported by the Priva Edge Gateway. This means:

- It is the only local infrastructure you will need.
- It is quick and easy to install.
- It securely connects your building to the cloud.
- It makes data available in real-time, without the need for expensive equipment.
- It performs automatic (security) updates, so your Priva Digital Services always remain secure and up to date.

No internet? No problem

With a service for Building Operator and the Edge Gateway, you also receive the Local Fallback. Using the cloud offers great advantages, but building management is so crucial that it should not be completely dependent on an internet connection.

The Local Fallback acts as a temporary fallback when the internet connection is interrupted. Once the internet connection is restored, the stored data is automatically replenished in the cloud.

Does your location not have a fixed internet connection? With the Priva Cloud Connectivity Pack, you can easily establish a 4G connection

Application process for Priva Digital Services

When receiving your request, Priva processes the application and links the services to the desired organisation(s). If necessary, you will receive an Edge Gateway that can be easily connected.

Invoicing of subscriptions

The purchased services are immediately available. The initial subscription has a term of 14 months, of which the first 2 months serve as a start-up period and are not invoiced. This gives you time to implement the service worry-free. After the start-up period, the subscription is automatically renewed for 12 months.

Priva Building Operator

Be in control of your building, anywhere and at any time.

With Priva Building Operator, you are always in control of the daily management of your building, no matter where you are. Whether on your smartphone, tablet or computer, you can easily monitor the indoor climate, lighting and energy consumption. This platform provides full control over the essential processes in your building and makes management easier than ever.

Priva Building Operator forms the foundation of Priva Digital Services. It provides the basic functionality for efficient building management and allows you to seamlessly integrate other advanced services, so that you are always in full control of your building management.

Why Priva Building Operator

*   **Adjust target values**
    Manage your building based on relevant data and trends.

*   **User-friendly interface**
    Get up and running quickly with an intuitive and familiar interface.

*   **Manual control**
    Keep track of all manual settings and hardware statuses.

*   **Alarm management**
    View an integrated overview of building alarms, including direct references to the source.

Advantages of Priva Building Operator

*   **Anytime, anywhere**
    Manage your building where and when it suits you, on any device.

*   **Ease of use**
    Navigate through your building and installation and adjust settings or weekly schedules in an instant.

*   **Savings and comfort**
    Gain insight into savings opportunities and increase comfort in your building.

*   **Reliable and secure connection**
    Guaranteed security of your data and a reliable cloud connection.

*   **Always up-to-date**
    Priva Building Operator, like all Priva online applications, is regularly and automatically updated.

Priva Remote Commissioning

Secure management in the Cloud

Priva Remote Commissioning allows your installer to engineer, commission and maintain the building management system remotely via the cloud. In case of faults, your installer can resolve them quickly and efficiently, from any location. However, the full engineering process always requires the use of a Priva Certified Engineer, who provides the technical expertise and the right configurations.

This way, your installer always supports you optimally, faster and with minimal costs.

Why Priva Remote Commissioning

- **Scalable**
  Easy to expand to multiple buildings and users.

- **Fast connection**
  Quickly connect to the building management system via the Microsoft Azure Cloud service.

Advantages of Priva Remote Commissioning

- **Save time and costs**
  Your installer does not have to go to your location. This saves time and costs, allowing you to benefit from faster service and a more efficient process.

- **Optimal security**
  Thanks to advanced security features, unauthorised traffic from outside is impossible.
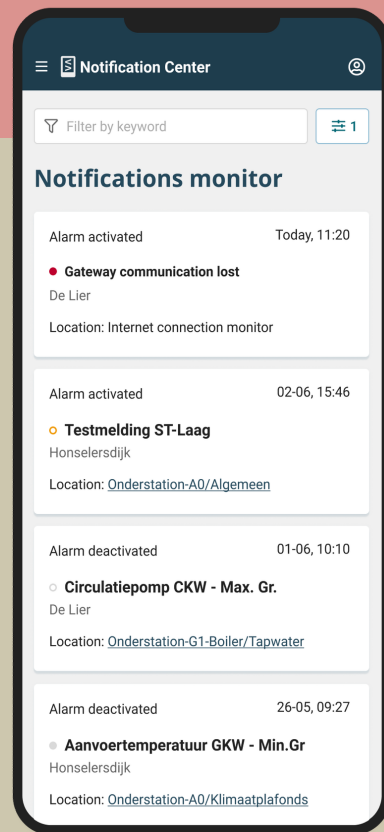
Priva Notification Center

Stay connected to your building and respond to incidents quickly

As a building manager or facility manager, you know how essential it is to respond quickly and efficiently to building management incidents. With the Priva Notification Center, you always have everything under control. Incidents that require immediate attention are sent directly to your inbox, whether via email, phone, smartwatch or text message.

Integration with Priva Building Operator gives you instant access to the information you need, so you can quickly identify and resolve problems before they cause complaints. Through the Notification Centre, you can easily click through to Priva Building Operator, taking you directly to the right location in the plant where the notification occurs. This saves time and increases the efficiency of your interventions, allowing you to act faster and save costs.

Why Priva Notification Center

- **Easy installation**
  Install the app on your mobile device or view the Notification Center in your browser and only receive notifications specifically meant for you, anytime, anywhere.

- **Clear and fast**
  Instant alerts with detailed information on notifications.

- **Full overview**
  Monitor the status and performance of climate systems.

- **No time-wasting**
  Immediately identify the source of problems in your building.

Advantages of Priva Notification Center

- **Anywhere, anytime, on any device**
  Choose the notification method that suits you best, so you are always informed via email, SMS or push notification.

- **Instant access to incidents**
  With real-time access to relevant data, you can investigate the incident and resolve it as quickly as possible.

- **All notifications in one place**
  Instant overview of all important notifications in your facilities, such as notifications when the cloud is disconnected, so you can respond quickly.

- **Multiple buildings**
  Suitable for individual buildings, groups of buildings or large complexes.

- **All notifications directly to the right person**
  Notifications can be set to go only to assigned persons. If there is no specific setting, each user can choose whether they want to receive the notifications.

Priva Historical Data Storage

Store and view historical data

Tracking historical building performance is easy with Priva Historical Data Storage. Simply click which data points you want to save. This allows you to look back in time when investigating problems (e.g. during the commissioning and operational phase).

However, this solution is not just about storing data. You can extract valuable historical data from your building, process it, present it and exchange it with third-party applications.
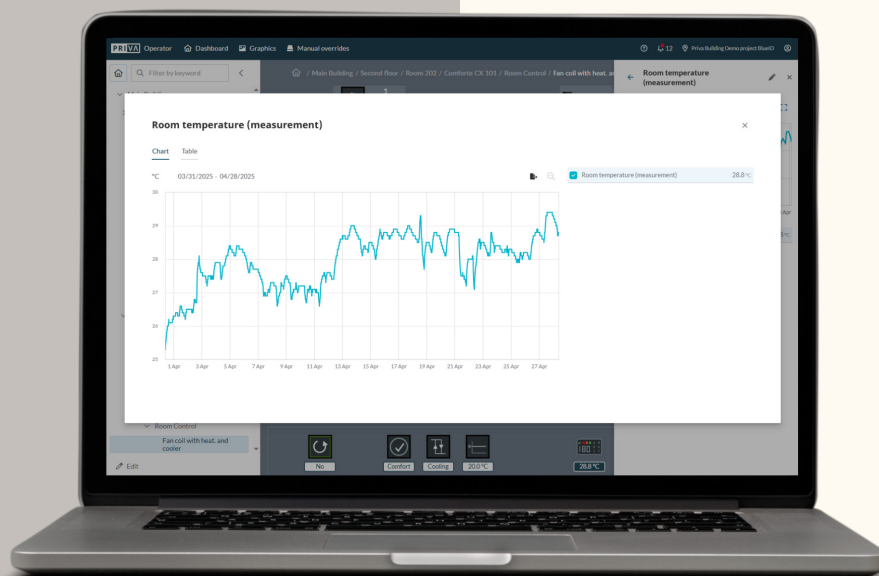
Why Priva Historical Data Storage

- **Anytime, anywhere**
  Access your building's historical data wherever and whenever you need to.

- **Valuable data**
  Extract valuable data from your building to best support you and the building users.

Advantages of Priva Historical Data Storage

- **Ease of use**
  Choose from 3, 13, 26 or 61 months of storage and simply tick the data points you want to keep.

- **Insight and overview**
  Makes your building data available to Priva Digital Services and other applications.

- **Integrated**
  Priva Historical Data Storage is available in, and easily linked to, all Priva Digital Services in one integrated suite.
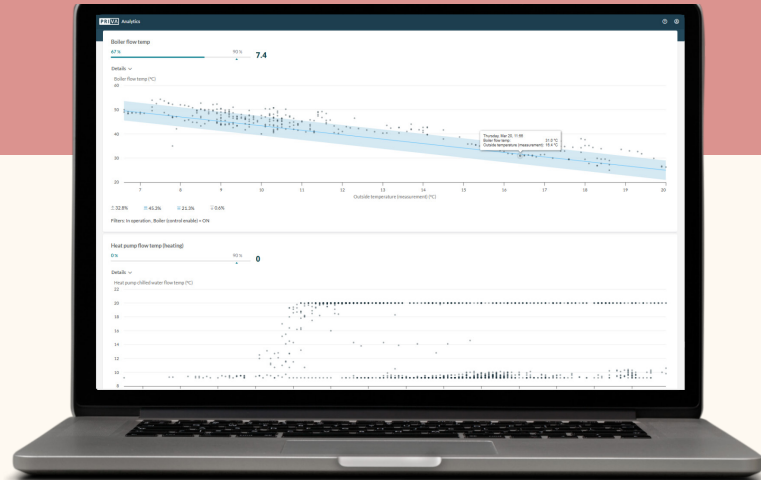
Priva Analytics

Easily create and share building data reports

With Priva Analytics, you receive data reports from your building management system quickly and easily. Automatically share reports with selected people such as your stakeholders at set times. You select the data points you are interested in, how you want to display them, how often you want to view them, and who you want to share them with.

Why Priva Analytics

- **Save time and money**
  Easily create and share your data reports yourself.

- **Share with whom you want**
  Create different recipients and share information at your chosen time.

- **Always insight**
  Get historical insight into the operation of your building management system, making anomalies immediately visible.

Advantages of Priva Analytics

- **Insight**
  Priva Analytics gives you even more insight into the data and operation of your building installation.

- **Periodic reports**
  Automatically share your reports with selected people at set times.

- **User-friendly**
  Easily create your own reports from the available data with just a few clicks.

Priva Customizable Dashboard

A complete overview of your data, at a glance

With our customisable dashboard, you can easily create an overview in Priva Building Operator, tailored to your expectations and preferences. Choose which images, tables and data you would like displayed. Long searches through multiple systems are no longer necessary. With the Priva Customizable Dashboard, you create a complete overview of the data you need, at a glance.

Why Priva Customizable Dashboard

- **Quick and easy**
  Easily and quickly create a complete dashboard yourself.

- **Save time**
  No need to search endlessly for your data.

- **Anytime, anywhere**
  Your data is always available at a glance, on any smart device.

- **Customise**
  Easily select and customise data points, images and tables to suite your specific preferences.

Advantages of Priva Customizable Dashboard

- **Clear overview**
  Select the issues or installation components most important to you to display in one clear overview.

- **Flexibility**
  With this dashboard, you always have the freedom to create and modify overviews yourself, when and as often as needed, without requiring additional programming time. Anyone with the right permissions in Access Control can easily set up and modify the dashboard.

- **User-friendly**
  Easy to customise, without the need for changes to the technical building management system.

Add-ons

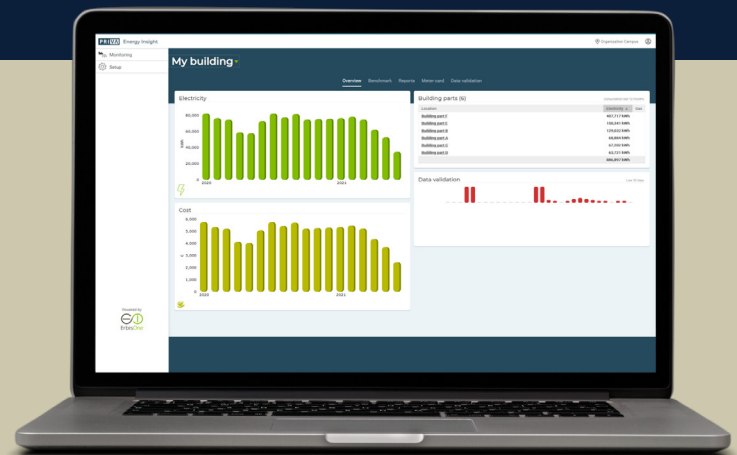**For improved working, better living and smarter energy use**

Priva Energy Insight by ErbisOne

More energy savings, improved comfort and sustained well-being

The world's growing population and increasingly scarce resources call for new ways to generate, store and efficiently procure energy. With smart technology, such as Priva Energy Insight by ErbisOne, you can take the important steps to reduce energy consumption in your building, improve efficiency and maximise the use of renewable resources.

Why Priva Energy Insight by ErbisOne

- **Detailed and clear information**
  Insight into all energy flows and costs with main and submeters, weekday patterns, load duration and cost estimates.

- **Energy optimisation**
  Save energy, improve efficiency and maximise the use of renewable resources.

- **Anytime, anywhere**
  Your data is always available, on any smart device.

Advantages of Priva Energy Insight by ErbisOne

- **Complete insight into your energy use**
  Energy monitoring and energy saving in one total solution.

- **Little effort, maximum result**
  Easy to install and completely user-friendly.

- **The best of both worlds**
  The convenience of Priva and the energy expertise of our sister company Vanbeek combined in one tool.

Priva Real Time & Historical data APIs

Building connectivity

If you want to get the most out of your data, you need easy access to it. With Priva Real Time & Historical Data APIs (Application Programming Interfaces), you can easily link third-party applications or your own software to your building's data. The Priva APIs are easy to use. You perform the set-up yourself and decide which software can access which data and from which building.

Why Priva Real Time & Historical data APIs

- **Easily connect third-party software**
  Easily connect third-party software to your building's historical data with the Historical data API.

- **Access to live data**
  The Real-time data API allows you to exchange data in real-time with third-party applications and connect directly to live building data.

- **Access management & API configuration**
  Manage API access and easily select which buildings the API is available for.

Advantages of Priva Real Time & Historical data APIs

- **Complete control**
  No re-engineering or access to the local system needed to change data availability.

- **Fast and reliable**
  Everything is controlled online in seconds. That's faster, more cost-efficient and more secure.

- **Endless possibilities**
  You can easily connect any application to the data in your building for optimisation and control.

Priva Connectivity Pack 4G

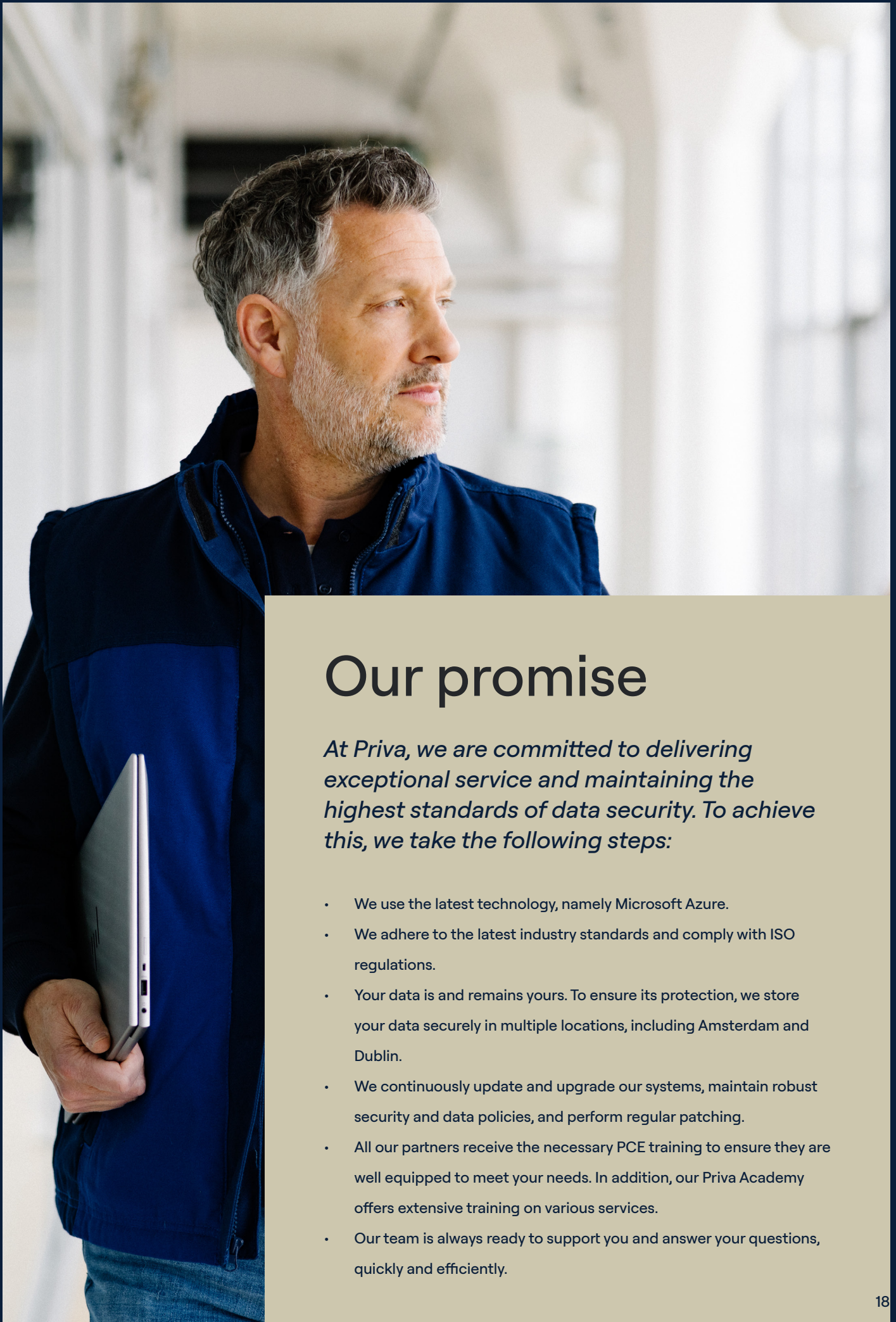## Automatically connected to the strongest network within range

Does your building have no internet, or may not use the existing connection? With the Priva Connectivity Pack 4G, you can easily connect to the most suitable network within range. The Priva Connectivity Pack is an annual subscription to a 4G internet connection for using Priva Digital Services. Plug-and-play for a fixed amount per month.

Why Priva Connectivity Pack

- **Simple installation**
  Create your own internet connection for your Priva Cloud Services quickly and easily.

- **No surprises afterwards**
  A fixed price per month for the 4G data bundle, based on fair use. Therefore, an occasional overage is not a problem.

- **Industrial quality hardware**
  Made to work optimally 24/7, on loan and guaranteed by Priva.

- **Optimal transmission speed**
  Always optimal signal reception thanks to two external antennas.

Advantages of Priva Connectivity Pack

- **Plug-and-Play**
  The router with a provider-independent SIM card works straight out of the box.

- **Fixed price per month**
  Pay a fixed monthly rate or a 4GB data bundle, including the necessary hardware.

- **Automatically the strongest and most secure network**
  EU Roaming automatically connects to the strongest network within range.

- **Always up-to-date**
  The Priva Connectivity Pack, like all Priva online applications, is updated automatically.

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Our promise

At Priva, we are committed to delivering exceptional service and maintaining the highest standards of data security. To achieve this, we take the following steps:

- We use the latest technology, namely Microsoft Azure.
- We adhere to the latest industry standards and comply with ISO regulations.
- Your data is and remains yours. To ensure its protection, we store your data securely in multiple locations, including Amsterdam and Dublin.
- We continuously update and upgrade our systems, maintain robust security and data policies, and perform regular patching.
- All our partners receive the necessary PCE training to ensure they are well equipped to meet your needs. In addition, our Priva Academy offers extensive training on various services.
- Our team is always ready to support you and answer your questions, quickly and efficiently.

Would you like to know more?

Get in touch,
We'd love to hear from you!

This brochure is simply an overview of Priva Digital Services. If you want to talk to us about a specific challenge, or want to know more about what we do, let's start a conversation.

Get in touch >

We look forward to working with you!

priva.com