



ELECTRONIC SERVICE TECHNICIAN

Priva North America requires additional talent to its Niagara location, we have an immediate opening for an Electronic Service Technician.

With a presence in over 50 countries, Priva is a worldwide leader in building automation and horticulture climate control systems!

We create a climate for growth. We lead the way in the development and production of technology for the optimization of environmental conditions and process management. We provide solutions for horticulture, building automation and anything in between with a unique combination of software, hardware and services. We pride ourselves on exceptional customer service delivery based on the superior knowledge of our products!

Sound like an employer you want to be a part of? Then continue reading!

Priva North America requires additional talent to its Niagara location, we have an immediate opening for a Technical Specialist (Horticulture). Reporting to the Manager, Climate & Process Controls, the successful candidate will be the rein the commissioning, maintenance, troubleshooting and any other required technical support to the Priva customer base.

Based in Vineland, Ontario however this role services locations all over Ontario, Canada and the United States... DO NOT HAVE TO BE BASED LOCAL... we have employees living in GTA, North Halton who work in this role!

Other duties and responsibilities include, but are not limited to;

- The training of dealers/partners/end users/other Priva colleagues on the Priva systems;
- Providing resolutions to technical issues based on the level of complexity of the issue;
- Maintaining updated user manuals to ensure consistency in customer service;
- Ensuring accuracy in the recording of work activities for service assignments including hardware and software changes and updates;
- Working with Priva colleagues (Sales, Project Managers)
- Provide phone and remote support as required.

If you have the following skills and experience Priva NA wants to hear from you!

- A minimum of a college diploma in electronics, electrical and computers or equivalent experience;
- An advanced level of working knowledge of greenhouse/building control systems technology demonstrated in the areas of process control, water management, electrical, building automation and business solutions;
- Superior communication, presentation, organizational skills;
- Proven experience in collaboration with internal and external stakeholders in the provision of technical services.

The successful candidate will be required to have a valid Ontario driver's licence and passport

as travel is required.

If you have the desire, work ethic and motivation to contribute to the success of a global company then please send your resume and cover letter to the attention Human Resources.

Competitive compensation and benefits, pension plan, company cell phone, company laptop and an excellent working environment await you!

ANY QUESTIONS?

Feel free to ask them!

Neil Cosby

HR Officer

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